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		Our <i>Silver</i> option covers your annual Preventive Maintenance and is the most economical plan of choice.	<i>Gold Coverage</i> includes PM Service, emergency service and repairs keeping your laboratory running smoothly.
Annual Maintenance & Inspection Visit	✓	✓	✓
Maintenance Parts	✓*	✓*	✓
On-Site Service	✓	✓	✓
Maintenance Reports	✓	✓	✓
Automatic Maintenance Notification	✓	✓	✓
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Evaluation & Repair Estimates	✓	✓	✓
Technical Assistance Hotline	✓	✓	✓
Emergency On-Site Service		✓	✓
Rapid Emergency Response Dispatch		✓	✓
Reduced Rate Rental Equipment		✓	✓
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Repair Parts			✓

* As specified in our PM protocol checklist

instruments

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request for service

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contact us

T 1-800-661-4335 | F 1-866-313-2079
1288 Osprey Drive, Ancaster ON L9G 4V5
service@idealscientific.com | www.idealscientific.com

