COMPLETE HISTOLOGY INSTRUMENT SERVICE

PROMPT. RELIABLE. EXPERT.



- Cassette & Slide Printers
- Coverslippers
- Cryostats
- Embedding Centres
- Flotation Baths
- Microscopes
- Microtomes
- Ovens/Dryers

- Paraffin Dispensers
- Stainers
- Tissue Processors
- And More

We also service balances, freezers and fume hoods.

SERVICE TO ALL MAKES & MODELS



SERVICE LEVEL COMPARISON

	Silver PM Service	Gold Semi-Inclusive Coverage	Platinum All-Inclusive Coverage
SERVICE LEVEL COMPARISON	Our Silver option covers your annual Preventive Maintenance and is the most economical plan of choice.	Gold Coverage includes PM Service emergency service and repairs keeping your laboratory running smoothly.	Platinum Coverage is our all-inclusive option with fixed costs, optimal equipment coverage and peace of mind.
Annual Maintenance & Inspection Visit	V	✓ ✓	1
Maintenance Parts	*	*	✓
On-Site Service	/	✓	-/ -/
Maintenance Reports	✓	✓	✓
Automatic Maintenance Notification	/	✓	✓
Automatic Contract Renewal	✓	✓	✓
Evaluation & Repair Estimates	✓	✓	✓
Technical Assistance Hotline	✓	✓	✓
Emergency On-Site Service		✓	✓
Rapid Emergency Response Dispatch		✓	✓
Reduced Rate Rental Equipment		✓	✓
Loaner Equipment			✓
Repair Parts			✓

^{*}As specified in our PM protocol checklist

CONTACT IDEAL TODAY FOR A PERSONALIZED SERVICE EXPERIENCE







